

CLIENT AGREEMENT

An agreement is hereby entered into between _____ and PhoneReview under the following terms and conditions:

- PhoneReview will audit all of the client's telephone billing charges. If we find any errors, we will negotiate with the appropriate carrier to have the errors eliminated and obtain a refund or credit for the period of time that the error existed.
- PhoneReview will perform an analysis of all current telecommunications charges for the client. We will do an in depth comparison of all billing and make recommendations that will optimize the current billing environment.
- Phone Review will effect all suggested improvements with the proper telecommunications carrier. Additionally we will insure that the proposed billing refinements are properly implemented and billed at the correct rate.
- PhoneReview will document the previous and enhanced billing for the client to indicate the true savings realized through our changes and recommendations.

FEE

1. The fee for credits issued on past billing errors will be **50%** of the amount credited to or collected by the client.
2. The fee for the future savings realized from both the reduction in billing due to the removal of over charged items and the savings realized by effecting changes suggested by PhoneReview, will be equal to 50% of the first 18 months of anticipated savings. The amount of savings will be derived by recalculating the clients previous year's telecommunications costs using the new rates and costs that will be in effect after PhoneReview completes the implementation of the accepted changes.

DATED THIS ___ DAY OF _____ 200__

BY _____

PhoneReview

BY _____

John J. Coyne